



Cement Corporation of India Limited
(A Govt. of India Enterprise)
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NOTICE INVITING E-TENDER (NIT)
(Only through e-procurement)

1.0 Tender is invited for providing the 50 MBPS 1:1 Leased Line Internet Connectivity to our Corporate Office as per our description given below; the tender shall be opened on the due date of submission of Tender at 3:30 PM i.e. Dated 14.06.2021.

The complete set of tender documents is available on websites www.ccilttd.in, www.eprocure.gov.in and www.cci-etender.com of Antares Systems Ltd.

E-TENDER NO.	CCI/ND/M&CS/LEASE LINE/2021-22
MODE OF TENDER	e-Procurement System (Online Part A - Techno-Commercial Bid and Part B - Price Bid) through www.cci-etender.com of Antares Systems Ltd.
Date of NIT available to parties to download	From 24.05.2021 (15:00 hrs.) Till 14.06.2021 (15:00 hrs.)
Date of Starting of e-Tender for submission of on line Techno-Commercial Bid and Price Bid at www.cci-etender.com	From 24.05.2021 (15:00 hrs.) Till 14.06.2021 (15:00 hrs.)
Date & time of opening of Part-A (i.e. Techno-Commercial Bid) Part-B Price Bid: Date of opening of Part-B i.e. price bid shall be informed separately	14.06.2021 at 15:30 hrs. To be communicated separately.
Validity of bids	120 days from the date of techno- commercial bid opening.

Manager (M&CS)

Note: The tenderers are advised to keep visiting our website till last/extended date of submission/due date of opening of tender for corrigendum /addendum, if any, to the tender.

List of Annexure

The tender documents comprise of following:-

Annexure: I	Important Instructions to Bidders
Annexure: II	Checklist
Annexure: III	Part-III- Special terms & conditions
Annexure: IV	Scope of Work
Annexure: V	Price Bid Performa (Price schedule) to be submitted duly filled in on-line as Part-B. Cost break up rates quoted may also be furnished.

Important Instructions for E-procurement

This is an e-procurement event of CEMENT CORPORATION OF INDIA. The e-procurement service provider is Antares Systems Ltd., No.24, 1st Floor, Sudha Complex, 3rd Stage, 4th Block, Basaveshwar anagar, Bangalore-560079.

You are requested to read the tender terms & conditions (**Annexure: I, II, III & IV**) of this tender before submitting your online tender. Tenderers who do not comply with the conditions with documentary proof (wherever required) will not qualify in the Tender for opening of price bid.

1	<p>Process of E-Tender: Registration: (To be done by our service provider M/s Antares System Ltd. at Free of cost)</p> <p>The process involves vendor's registration with Tender wizard e-procurement portal. Only after registration, the vendor(s) can submit his/their bids electronically. Electronic Bidding for submission of Techno-Commercial Bid as well as Price Bid over the internet will be done. The Vendor should possess Class III signing type digital certificate. Vendors are to make their own arrangement for bidding from a P.C. connected with Internet. Antares Systems Ltd is not responsible for making such arrangement. (Bids will not be recorded without Digital Signature).</p> <p>SPECIAL NOTE: THE PRICE BID AND THE TECHNO-COMMERCIAL BID HAS TO BE SUBMITTED ON-LINE AT www.cci-etender.com</p> <p>Vendors are required to register themselves online with www.cci-etender.com → 'Register Me' link. Filling up details and creating own user id and password → Submit. Vendors will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form.</p> <p>In case of any clarification, please contact CCI/Antares Systems Ltd, (before the scheduled time of the e- tender).</p> <p>Contact person (Cement Corporation of India): 1 .Manager (Systems), Landline: 011-24360099 Mobile:7827939857 Email: mandcs_co@ccilttd.in</p> <p>Contact person (Antares Systems Ltd): 1. Mr. Pravesh Mani Sr.Exe-CRM Mobile: 09044314492 2. Helpdesk Ph: 0804935200 Ph: 03346046611 Email:praveshmani.t@antaressystems.com</p> <p>B) System Requirement: Windows 8,10 Professional Operating System, Internet Browser-9,10 &11. Signing type Class 3 digital signature, Java JRE 6 and above</p>
2	<p>(A) Part-A Techno-Commercial bid will be opened electronically on specified date and time as given in the NIT. Bidder(s) can witness electronic opening of bid.</p> <p>(B) Part-B Price bid will be opened electronically of only those bidder(s) who's Part-A Techno- Commercial Bid is found to be Techno-Commercially acceptable by CCI. Such bidder(s) will be intimated date of opening of Part-B Price bid, through valid email confirmed by them.</p>

	Note: The tenderers are advised to offer their lowest possible rates taking into account the prevailing market conditions. There would generally be no negotiations hence please submit your most competitive prices while submitting the price bid. However, if the rate is still considered high, action as per prevailing instruction/guideline shall be taken.
3	All entries in the tender should be entered in online Technical & Commercial Formats without any ambiguity.
4	In case of failure to access the payment towards non-refundable fees for any reason, the vender, in term, will not have the access to on line e-tender and no correspondence in this respect will be entertained and CCI will not be responsible for any such lapses on this account. Bidder(s) are advised to make remittance of non-refundable fees through separate DD well in advance and verify completion of transaction in respect of non-refundable fees. Vendors are instructed to use Upload Documents link in My menu to upload documents in document library. Multiple documents can be uploaded. Maximum size of single document for upload is 5 MB. Once documents are uploaded in the library, vendors can attach documents through Attach Document link against the particular tender. For further assistance please follow instructions of vendor guide
5	All notices/corrigendum and correspondence to the bidder(s) shall be sent by email only during the process till finalization of tender by CCI. Hence the bidders are required to ensure that their corporate email I.D. provided is valid and updated at the stage of registration of vendor with Tender wizard (i.e. Service Provider). Bidders are also requested to ensure validity of their DSC (Digital Signature Certificate).
6	The responsibility of downloading the related corrigenda, if any, will be that of the downloading parties.
7	E-tender cannot be accessed after the due date and time mentioned in NIT.
8	Bidding in e-tender: a.) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system. b.) Buyer reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof. c.) No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any bidder confirms his acceptance of terms & conditions for the tender. d.) Unit of Measure (UOM) is indicated in the e-tender Floor. Rate to be quoted should be in Indian Rupee as per UOM indicated in the e-tender floor/tender document.
9	Any order resulting from this open e-tender shall be governed by the terms and conditions mentioned therein.
10	No deviation to the technical and commercial terms & conditions are allowed.
11	After submitting online bid, the bidder cannot access the tender, once it has been submitted with digital signature
12	CCI has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
13	The online tender should be submitted strictly as per the terms and conditions and procedures laid down in the website www.cci-etender.com of Antares Systems Ltd.
14	The bidders must upload all the documents required as per terms of NIT. Any other

	document uploaded which is not required as per the terms of the NIT shall not be considered.
15	The bid will be evaluated based on the filled-in technical & commercial formats.
16	The documents uploaded by bidder(s) will be scrutinized. In case any of the information furnished by the bidder is found to be false during scrutiny, punitive action including suspension and banning of business can also be taken against defaulting bidders.
17	Bidders are requested to read the vendor guide in the page www.cci-etender.com to familiarize themselves with the system before bidding.

For and on behalf of CCI Ltd.

Manager (M&CS)

Checklist

The following documents have to be submitted in online mode along with Techno-commercial and Price Bids of the tender. The Bidder's are requested to visit the website of CCI: www.ccilttd.in and click on "Tenders" tab to view the General Terms & Conditions (GTC) of the contract. Bidders are advised to go through the detailed GTC and successively submit the various Annexure as given in the table below:

S.No.	Item	Yes/No/NA
1	Scanned copy of covering letter (Annexure-1)	
2	Copy of GST Registration Certificate and PAN Card	
3	Copy of Latest Income Tax Return	
4	Balance Sheet for last 3 financial years	
5	Udyog Aadhar Number (For MSME bidders)	
6	Annexure 3 (Declaration of relation to officer of CCI)	
7	Annexure 4 (unexecuted / present contracts / jobs in hand)	
8	Annexure 5 (Bidder's firm/company profile)	
9	Annexure 8 (Details of orders executed including CCI during the last three years)	
10	Annexure 9 (Declaration letter of having read and understood the GTC)	
11	Purchase Order Copies of Last 3 yrs	
12	The ISP should have a valid ' Category A ' or ' Category B ' ISP license from Govt. of India -Attach copy of license	
13	The firm/Agency have adequate bandwidth at the backend to provide the desired bandwidth (supporting document must be enclosed with technical bid).	
14	Bidder should have office in India - Proof of the office address	
15	Providing connectivity to atleast one PSU or Govt. agency (Service order from the customer with completion certificate).	
16	The bidder should not have been blacklisted by Central/ State Government/ PSU in India at the time of submission of the Bid- Self-Declaration by Bidder.	

Annexure – III

CEMENT CORPORATION OF INDIA LIMITED

PART – III - SPECIAL TERMS & CONDITIONS

In addition to the General Terms & Conditions of the tender under Part-I & II, the following special terms & conditions will also apply to the contract.

These special terms & conditions, if contradictory to any conditions given in Part-I & Part-II, shall prevail upon the conditions given therein:

A) General

1.0 Specifications:

1.1 The specifications of the material required are attached as Part –IV (Annex –IV).

2.0 Eligibility Criteria

In order to participate in this bid, The Bidder should meet following eligibility criteria.

Sl. No.	Parameter	Pre-Qualification Criteria	Document Required
1	Tax registration	The bidder should be registered for sales /services	GST and PAN
2	ISP Category	The ISP should have a valid 'Category A' or 'Category B' ISP license from Govt. of India (Attach copy of license)	Attach copy of license
3	Bandwidth	The firm/agency have adequate bandwidth at the backend to provide the desired bandwidth.	Supporting document must be enclosed with technical Bid.
4	Office location	Bidder should have office in India	Proof of the office address
5	Customer detail	Providing connectivity to at least one PSU or Govt. agency	Service order from the customer with completion Certificate.
6	Blacklisting	The bidder should not have been blacklisted by Central / State Government/ PSU in India at the time of submission of the Bid	Self-declaration by Bidder

Note: If Bidder does not meet above eligibility criteria, the Bid will not be considered for financial evaluation.

12. Service Level Performance and Penalty:

A. The Service Provider shall provide the 50 Mbps 1:1 leased line Internet connectivity at all the time (24X7X365) at CCI Limited, 7th Floor, Core-5, SCOPE Complex, 7 Lodi Road, New Delhi - 110003.

B. Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of Country / ISP Internet gateway.

C. Latency: Less than 50ms from The CCI (India) Limited to ISP’s tier 1 peering point. Latency will be randomly checked on daily basis. In case of non-adherence latency limit, the link will be considered as down with effect from time of detection till the time is restored.

D. Network Availability (uptime): More than 99.50 % per month.

E. Reports for performance, monitoring / usage to be submitted by the ISP on monthly basis or as per requirement.

F. Downtime Calculation: Downtime shall be calculated as (Total Time – Down Time) X 100 /Total Time. Deduction in payment will be made for downtime in the monthly bills raised by the ISP.

G. The response time for attending the faults will be 1 hour after they are reported to the ISP.

The ISP will rectify the faults within 12 hours failing which; the vendor will arrange temporary replacements. The services shall be provided 24 X 7 days in a week.

H. Mean Time to Repair (MTTR), Packet loss and Link failover will be calculated from Network Management System (NMS) installed at Cement Corporation of India Ltd., New Delhi side by service provider or through ISP portal.

Sl. No.	Downtime	Penalty in % on Monthly bill
1	> = 99.50%	0
2	> 99.00 to < 99.50	10
3	> 98.00 to < 99.00	20
4	> 97.00 to < 98.00	30
5	> 95.00 to < 97.00	50
6	> 90.00 to < 95.00	70
7	< 90%	100

Downtime due to the following situations will not be considered for the purpose of penalty:

- a) Link down due to power failure / or any situation which are beyond the control of service provider.

- b) Due to schedule maintenance by the service provider, with prior approval from the company.

3.0 PAYMENT TERMS:

Payment terms: At end of the every month equivalent to 1/12 of the annual contract value subject to satisfactory performance.

4.0 DURATION OF CONTRACT

One year from date of start if service, renewable second year depending on the satisfactory performance on same rates, terms and conditions.

DECLARATION LETTER WHICH MUST BE UPLOADED ONLINE BY THE TENDERER DULY FILLED IN, SIGNED AND STAMPED

Ref : ND/M&CS/LEASE LINE/2021-22

Date:

We/I have gone through the Part – I (Instructions to tenderers), Part- II (General Terms & Conditions), Part- III (Special Terms & Conditions) and Part- IV (Technical Specifications) of NIT No. **ND/M&CS/LEASE LINE/2021-22**, understand them completely and accept in entirety. Our offer is in confirmation to all the terms and conditions of the tender including all corrigendum/ addendum, if any. In the event of award of contract to us, the complete tender documents shall be considered for constitution of contract agreement.

We also confirm that no tampering is done with original tender documents. We understand that any tampering of tender documents will lead to rejection of our bid/ Action for disqualification in participation of Tenders in CCI.

We/I hereby declare that We/I have not been debarred from tendering for contracts in any of the departments of Govt./Semi Govt./Public Sector Undertaking and Local Bodies.

We/I certify that the information given by us/me in the tender documents is correct and if at any stage the same is found to be incorrect, the contract will be liable to be terminated/rescinded and action may be taken against us/me by the Corporation for damages.

We are/I am duly authorized/empowered to sign all the tender documents.

- a) Name of the Tenderer.....
- b) Full Postal Address:
-
-
- c) Telegraphic Address/Telex/Fax.....
- d) Phone: Office.....Residence.....
- e) E-mail

Yours faithfully,

(SIGNATURE OF THE TENDERER WITH SEAL)

WITNESS (NAME & ADDRESS)

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CEMENT CORPORATION OF INDIA LIMITED

PART – IV – TECHNICAL SPECIFICATION

Scope of work:

1. The Service Provider shall be responsible for providing the 50 Mbps 1:1 leased line internet connectivity (24 x 7 x 365) throughout the contract period. We will be using it for internet connectivity as well as video conferencing and other related work.
2. The Service Provider shall be responsible for commissioning and configuring of hardware and uplink of connectivity. We do not have server room, hence we will not be able to provide facility for mox
3. Liaisoning (if required) with other firm(s) for obtaining point to point connectivity between ISP node and CCI premise, shall be the responsibility of the Service Provider (router or switch should be provided by ISP for point to point link activation if required).
4. The Service Provider would insure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks. Service Provider shall be responsible for making all the payments towards the local loop charges / rentals / WPC charges etc.
5. The Service Provider will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly by him.
6. The ISP should have a valid **Category A or Category B** ISP license from Govt. of India (Attach copy of license).
7. In case the successful bidder abandons the work or fails to execute the work or work is not satisfactory, then CCI (India) Limited may cancel the work order by giving 30 days' notice and EMD will be forfeited.

PRICE BID FORMAT

Please provide your financial offer in the following format only.

S. No	Particulars	Amount	GST	Total
01	One time installation cost			
02	One year lease line cost			
Grand Total				

Note:-

1. L1 vendor will be considered on Grand Total Amount.
2. The rates quoted should be in Indian Rupees only. Price must be quoted both in figures and in words. In case of a discrepancy in the two, price quoted in words will be taken as valid.
3. Any drop in the charge/ tariff of leased line or internet port access during the contract period shall be passed on to CCI Limited. However if there is any increase CCI Limited will not pay that increase.
4. Any increase in bandwidth needed would be on pro-rata basis. However, CCI Limited shall place the order for required additional bandwidth as and when required by giving a written request to the tenderer.
5. No other charges would be payable by CCI Limited.

Signature of the tenderer
with name, designation and stamp